

PATSY MARTIN

Associate Registrar, Enrollment Management and Marketing



Patsy Martin's superior job performance and long standing dedication to the Catholic and Marianist spirit is beyond measure. The success of the Office of the Registrar is a vital part in carrying out the strategic mission of the University; her "student first" attitude, customer service mindset and courageous leadership have contributed to her department's outstanding achievements. Patsy has embraced and been at the forefront of many changes over the years and she is strongly admired and appreciated by her colleagues.

During the past 47 years, Patsy's position has evolved greatly and at times very quickly. While she has looked fondly to the past she has also looked enthusiastically to the future. One nominator, described her as a "positive change agent" with an inquisitive and inquiring nature. Patsy has been instrumental in implementing new technology and improving existing technology throughout her career. Her initiative and willingness to take a leadership role have contributed greatly to the success of the Datatel and Banner system implementations.

Another nominator states that Patsy goes "above and beyond expectations possessing a deep sense of ownership of what she does." Assigning rooms and class scheduling are one of her responsibilities and can require attention at any time of day or night. For example, her nominator wrote that Patsy sets her alarm for 12:01 a.m. on the first day of registration. Patsy is humble and prefers to work behind the scenes fulfilling her duties in a quiet and unassuming way. She is constantly pursuing more efficient and effective processes, a key competency of the Critical Leadership Competency of a Catholic and Marianist University.

Patsy's honesty, high degree of integrity and commitment to the University's mission has earned her a reputation as someone whose suggestions and opinions can be trusted. One nominator described her knowledge of her job and the University as "amazing". Along with a reputation as a problem solver, she has built strong relationships with department chairs, administrative staff, co-workers and others across campus. Her friendliness and willingness to help others led one nominator to describe her as "the quintessential example of living the Marianist spirit." Patsy is someone who motivates others, and another wrote that her staff was "tickled pink" to have her as a supervisor.

We take this opportunity to formally recognize and thank Patsy for sharing her courageous leadership, her passion for her work, and devoting 47 years of her life to the University of Dayton. It is with immense pleasure and appreciation that we present Patsy Martin with the 2016 Presidential Staff Achievement Award.

