

# KIM CONDE

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## SUMMARY

Experienced communications professional adept at establishing rapport with stakeholders and developing strategies and plans to navigate a diverse user community through change. Collaborative influencer with over 20 years of experience providing expertise and leadership in the deployment of IT projects, change management strategies, and marketing plans for a user community of over 3,000 employees and 11,000 students.

## EDUCATION

**Master of Business Administration** (*University of Dayton, 2020*)

**Master of Arts**, English Composition (*University of Dayton, 2002*)

**Bachelor of Arts** (*University of Notre Dame, 2000*)

## WORK EXPERIENCE

**University of Dayton** – *Associate Director, Academic Engagement & Communication, Center for Online Learning*

MARCH 2023 – PRESENT

**University of Dayton** – *Associate Director, IT & Academic Engagement*

JULY 2022 – MARCH 2023

**University of Dayton** – *Assistant Director, IT Engagement*

JULY 2021 – JUNE 2022

**University of Dayton** – *Team Lead, IT Communications & Training*

OCTOBER 2018 – JUNE 2021

**University of Dayton** – *IT Communications Coordinator*

OCTOBER 2005 – SEPTEMBER 2018

**University of Dayton** – *Lotus Support Specialist*

JUNE 2000 – SEPTEMBER 2005

## PROFESSIONAL PRESENTATIONS & AWARDS

- March 2020, Ohio Information Security Conference (OISC): *Communication Best Practices During & After a Cybersecurity Attack: What the Research Suggests*
- March 2018, Center for Global Enterprises: *Educating for Cyber-Mindfulness* (webinar)
- November 2017, Educause Annual Conference: *Transforming Your Users from IT Security Adversaries to Cyber-Mindful Allies*
- November 2017, National Institute of Cybersecurity Education (NICE) Conference: *Energizing the Cybersecurity Ecosystem - Transforming our Higher Ed User Community Through Cyber-Mindfulness*
- October 2017, NKU Cybersecurity Symposium: *Transforming Your Users from IT Security Adversaries to Cyber-Mindful Allies*
- Technology First's 2017 *Outstanding Technology Team* award for UD's multi-factor authentication implementation project

## GRANTS

- 2020-21, *Securing Cyber for Ohio*, Ohio Department of Higher Education  
  
Role: Deliver Cyber-Mindfulness education training for small/medium-size businesses and government entities (coordinated through UD's Center for Cybersecurity & Data Intelligence).

## PROFESSIONAL DEVELOPMENT

- UD Management Essentials Cohort, 2019-20
- Going from Peer to Supervisor (UD Center for Leadership), 2019
- Project Leadership (UD Center for Leadership), 2018
- Project Management Essentials I & II (UD Center for Leadership), 2018
- English Department Fall Writing Colloquium, 2015
- University of Dayton Part-Time Faculty Workshop, 2005

## TEACHING EXPERIENCE

### **University of Dayton – SBA, Adjunct Instructor**

2021-2023

- Courses taught: BIZ 201

**University of Dayton – Department of English, Adjunct Instructor**

2002 – 2016

- Courses taught: ENG 101, ENG 102, ENG 100, ENG 200

**University of Dayton – Guest Lecturer**

2016 – PRESENT

- Presented on cybersecurity in the workplace to several class sections of BIZ 200/201 students each semester (2017 – present)
- Presented on cybersecurity education campaign development to CMM 453 in-person (2016) and virtually (2019)
- Presented on email communication best practices to ENG 372 (2023)

**UNIVERSITY AFFILIATIONS AND SERVICE**

- Marianist Educational Associate (2018-19 cohort)
- Faith, Vocation and Leadership house mentor (2018-19)
- Vocation Implementation Team (2018 – PRESENT)
- Leadership UD (2023-24 cohort)