HOW TO PLACE AN ORDER:

- Download the app to your Apple IOS or Android from the app store. The correct app will appear the same as above (grey and white).
- Create your account by following prompts.
- Login with your unique PIN number.
- Scroll down to the bottom of the page to the Order tab and select Start An Order.
- On the next screen, select a location from the options given.
- Once a location has been selected, the next screen will ask you to select a pickup day/time and tap Confirm; select a day/time and tap Continue.
- The next screen will provide menu options; choose from the items available.
- After tapping on your selected item/s, the next screen will ask for your desired specifics of the item (e.g. Choose your bread, toppings, condiments, how many of the item you would like, etc.); tap Add.
- The next screen will all ow you to tap View Cart.
- The next screen will be your cart. Review your order and select your payment method from the available options.
- After choosing your payment method , the screen will allow you to tap Schedule Order.
- The next screen will verify your order was placed and provide an order number. Also indicated is a note that you will receive an email confirmation if your order was submitted correctly; tap Done.
HOW TO CANCEL AN ORDER:

- Login and open the GET app.
- Scroll to the Order tab and tap on Start An Order.
- At the top of the order screen, tap on Recent Orders.
- At the top of the screen, you will see Recent Orders. Look at your Pending Orders and tap on your current order.
- Your order number will appear at the top of the screen and will follow with your order information (e.g.) date, time, location, etc.
- Look at the bottom of the screen and tap Cancel Order.
- A small screen will pop up asking you to verify that you would like to cancel your current order; tap Yes.
- Your recently placed order will be removed from the queue and an email confirmation will be sent to your email address if you have successfully completed your order cancellation.
The Basics
A Flyer’s step-by-step guide for navigating GET.

**NOTE IT:**

- You will receive an email confirmation if your order was submitted correctly.
- To inquire about GET refunds or operating issues, email get@udayton.edu
- **Be mindful of ERROR CODES.** They will appear in instances such as that you pick a time and that time slot has reached the maximum order limit.
  - An Error Code that asks for a phone number to process order:
    - Via app, you will need to back out and update your profile, creating a new order.
    - Via desktop, you are able to enter your phone number before you checkout.
- Payment methods for students include: Flyer Express, Flexible Plan, Neighborhood Plan, Standard Bonus (ONLY), Personal Credit Card
- While a location may indicate it is closed, you are able to create/submit an order for later.
- When you order from GET and opt to have your meal picked up, make sure to come as close to your pickup time as possible. Students should not be gathering and waiting to pickup their meal as this does not promote social distancing in our dining facilities.
- When you select ASAP as your pickup time, make sure to look at the time indicated on your email confirmation. There are only so many slots per pickup time period and though you have opted “as soon as possible” as your pickup time, this may very well mean it will be several hours from the time you placed your order given the number of slots available. PLEASE check your email confirmation for your pickup time.
- The “Order Notes” section that appears at the bottom of your cart page is for special instructions regarding your order (e.g.) cut sandwich in half, please put dressing/sauces on the side. Additional purchases will not be recognized/accepted in this section.

*Please contact us with your questions about GET by emailing us at get@udayton.edu*